

Zayo CALNET 3 Subcategory 1.3 Table of Contents

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1.3.2.2.4 Standalone VoIP Handset Service Packages

<p>Contractor's Description of Service, include required service description, features and additional features offered by Contractor: Zayo's Standalone VoIP service works independently of the customer's local area networks (LANs). The VoIP network in a standalone configuration includes the LAN. The VoIP network delivers business-class features supporting standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The VoIP solution is interoperable with the PSTN. No voice traffic is routed through the public Internet. All voice traffic will traverse Zayo's private VoIP network. Zayo complies with FCC emergency service requirements including E9-1-1 services to identify the location of an originating station and route the call to the appropriate Public Safety Answering Point (PSAP). Zayo is responsible for updating the E911 database when end-user equipment is moved to a location with a different street address. The system is network based with all call control components residing in the Zayo's network including network gatekeepers and network gateways. Zayo's standalone VoIP service delivers dial tone and full functionality of features to the customer's handset. The VoIP network deployed for CALNET 3 is non-proprietary. The system uses Session Initiation Protocol (SIP) standards based open architecture. The Standalone VoIP handset service packages include standard, midrange, executive, and attendant handsets; and standard and executive conference room speakerphones.</p>										
<p>Geographic Availability: The cities specified below. Serving area is defined as within the city limits for each location identified. Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas</p>										
<p>Service Limitations and Restrictions None.</p>										
<p>Change Charge Applicability: Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects</p>										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary

1.3.2.2.4 Standalone VoIP Handset Service Packages

1	Standard Standalone VoIP Handset Service Package without Station Cabling	151001	Service Package with Standard Standalone VoIP Handset as described in 1.3.2.2.4.1 above where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3.		\$35.00	\$20.45	Seat	\$25.00	No	Required
2	Standard Standalone VoIP Handset Service Package with Station Cabling	151002	Service Package with Standard Standalone VoIP Handset Service Package as described in 1.3.2.2.4.1 above where station cabling is installed by the Contractor and the Basic Feature Package as described in 1.3.2.2.3.		\$285.00	\$20.45	Seat	\$25.00	No	Required

1.3.2.2.4 Standalone VoIP Handset Service Packages

3	Midrange Standalone VoIP Handset Service Package without Station Cabling	151003	Service Package with Midrange Standalone VoIP Handset Service Package as described in 1.3.2.2.4.2 above where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3.		\$35.00	\$20.45	Seat	\$25.00	No	Required
4	Midrange Standalone VoIP Handset Service Package with Station Cabling	151004	Service Package with Midrange Standalone VoIP Handset Service Package as described in 1.3.2.2.4.2 where station cabling is installed by the Contractor and the Basic Feature Package as described in 1.3.2.2.3		\$285.00	\$20.45	Seat	\$25.00	No	Required

1.3.2.2.4 Standalone VoIP Handset Service Packages

5	Executive Standalone VoIP Handset Service Package without Station Cabling	151005	Service Package with Executive Standalone VoIP Handset Service Package as described in 1.3.2.2.4.3 where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3.		\$35.00	\$25.57	Seat	\$25.00	No	Required
6	Executive Standalone VoIP Handset Service Package with Station Cabling	151006	Service Package with Executive Standalone VoIP Handset Service Package as described in 1.3.2.2.4.3 where station cabling is installed by the Contractor and the Basic Feature Package as described in 1.3.2.2.3		\$285.00	\$25.57	Seat	\$25.00	No	Required

1.3.2.2.4 Standalone VoIP Handset Service Packages

7	Attendant Standalone VoIP Handset Service Package without Station Cabling	151007	Service Package with Attendant Standalone VoIP Handset Service Package as described in 1.3.2.2.4.4 where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3		\$35.00	\$41.97	Seat	\$25.00	No	Required
8	Attendant Standalone VoIP Handset Service Package with Station Cabling	151008	Service Package with Attendant Standalone VoIP Handset Service Package as described in 1.3.2.2.4.4 where station cabling is installed by the Contractor and the Basic Feature Package as described in 1.3.2.2.3.		\$285.00	\$41.97	Seat	\$25.00	No	Required

1.3.2.2.4 Standalone VoIP Handset Service Packages

9	Standalone VoIP Standard Conference Room Speakerphone Service Package with Station Cabling	151009	Service Package with Standalone VoIP conference phone Service Package with no external speakers as described in 1.3.2.2.4.5 where station cabling is provided by the Contractor and the Basic Feature Package as described in 1.3.2.2.3.		\$35.00	\$27.62	Seat	\$25.00	No	Required
10	Standalone VoIP Standard Conference Room Speakerphone Service Package without Station Cabling	151010	Service Package with Standalone VoIP conference phone Service Package with no external speakers as described in 1.3.2.2.4.5 where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3		\$285.00	\$27.62	Seat	\$25.00	No	Required

1.3.2.2.4 Standalone VoIP Handset Service Packages

11	Standalone VoIP Executive Conference Room Speakerphone Service Package with Station Cabling	151011	Service Package with Standalone VoIP conference phone Service Package with two (2) external speakers as described in 1.3.2.2.4.6 where station cabling is provided by the Contractor and the Basic Feature Package as described in 1.3.2.2.3		\$35.00	\$44.02	Seat	\$25.00	No	Required
12	Standalone VoIP Executive Conference Room Speakerphone Service Package without Station Cabling	151012	Service Package with Standalone VoIP conference phone Service Package with two (2) external speakers as described in 1.3.2.2.4.6 where station cabling is provided by the Customer and the Basic Feature Package as described in 1.3.2.2.3		\$285.00	\$44.02	Seat	\$25.00	No	Required

1.3.2.3 Standalone VoIP Features

<p>Contractor's Description of Service, include required service description, features and additional features offered by Contractor: Zayo's Standalone VoIP service works independently of the customer's local area networks (LANs). The VoIP network in a standalone configuration includes the LAN. The VoIP network delivers business-class features supporting standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The VoIP solution is interoperable with the PSTN. No voice traffic is routed through the public Internet. All voice traffic will traverse Zayo's private VoIP network. Zayo complies with FCC emergency service requirements including E9-1-1 services to identify the location of an originating station and route the call to the appropriate Public Safety Answering Point (PSAP). Zayo is responsible for updating the E911 database when end-user equipment is moved to a location with a different street address. The system is network based with all call control components residing in the Zayo's network including network gatekeepers and network gateways. Zayo's standalone VoIP service delivers dial tone and full functionality of features to the customer's handset. The VoIP network deployed for CALNET 3 is non-proprietary. The system uses Session Initiation Protocol (SIP) standards based open architecture. The additional the Standalone VoIP service features include site survivability network failure solution, LAN assessment</p>										
<p>Geographic Availability: The cities specified below. Serving area is defined as within the city limits for each location identified. Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas</p>										
<p>Service Limitations and Restrictions None.</p>										
<p>Change Charge Applicability: Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects</p>										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
1	Standalone VoIP Site Survivability Network Failure	152001	Site Survivability option		N/A	N/A	N/A	N/A	No	Required
2	Standalone VoIP Customer Station Cabling Retest	152002	Additional test beyond the initial cabling test as identified in Section (1.3.2.3.2) Standalone VoIP Customer Station Cabling Retest)		\$245.00	\$0.00	Seat	N/A	No	Required

1.3.2.3 Standalone VoIP Features

3	Standalone VoIP Block of 20 Additional Direct Inward Dialing (DID) Number Reservation	152003	Block of 20 DID numbers held in reservation.		N/A	\$3.08	Per Block of 20	N/A	No	Required
4	Standalone VoIP Web-Based Attendant Console	152004	Enables a subscriber (e.g., receptionist) to monitor a configurable set of subscribers		N/A	\$37.93	Each	N/A	No	Required
5	Standalone VoIP Additional Line Appearance	152005	Additional line appearances for multi-line handsets.		N/A	\$0.00	Appearance	N/A	No	Required
6	Standalone VoIP Analog and Facsimile Support	152006	Analog device or facsimile support		\$20.00	\$14.61	Each	N/A	No	Required
7	Standalone VoIP Equipment Rack	152007	Standard 19" 2-post equipment rack and installation		\$415.00	\$0.00	Each	N/A	No	Required
8	(Standalone VoIP Equipment Cabinet	152008	Enclosed equipment cabinet with doors		\$415.00	N/A	Each		No	Required

1.3.2.4.4 Standalone VoIP Off-Net Toll-Free Services

<p>Contractor's Description of Service, include required service description, features and additional features offered by Contractor: Zayo's Standalone VoIP service works independently of the customer's local area networks (LANs). The VoIP network in a standalone configuration includes the LAN. The VoIP network delivers business-class features supporting standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The VoIP solution is interoperable with the PSTN. No voice traffic is routed through the public Internet. All voice traffic will traverse Zayo's private VoIP network. Zayo complies with FCC emergency service requirements including E9-1-1 services to identify the location of an originating station and route the call to the appropriate Public Safety Answering Point (PSAP). Zayo is responsible for updating the E911 database when end-user equipment is moved to a location with a different street address. The system is network based with all call control components residing in the Zayo's network including network gatekeepers and network gateways. Zayo's standalone VoIP service delivers dial tone and full functionality of features to the customer's handset. The VoIP network deployed for CALNET 3 is non-proprietary. The system uses Session Initiation Protocol (SIP) standards based open architecture. The Standalone VoIP off-net toll free service allows end users to receive off-net toll-free calls from the 50 United States, the District Of Columbia, the Virgin Islands, and Puerto Rico.</p>										
<p>Geographic Availability: The cities specified below. Serving area is defined as within the city limits for each location identified. Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas</p>										
<p>Service Limitations and Restrictions None.</p>										
<p>Change Charge Applicability: Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects</p>										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
1	Standalone VoIP Off-Net Toll-Free	153001	Allows Customers to make and receive off-net toll-free calls from the United States, District of Columbia, U.S. Virgin Islands and Puerto Rico.		\$1.50	\$0.0410	Minute	N/A	No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:										
<p>Zayo's Standalone VoIP service works independently of the customer's local area networks (LANs). The VoIP network in a standalone configuration includes the LAN. The VoIP network delivers business-class features supporting standard business lines, direct inward dial (DID) lines, gateway services to local Public Switched Telephone Networks (PSTNs), and least cost routing. The VoIP solution is interoperable with the PSTN. No voice traffic is routed through the public Internet. All voice traffic will traverse Zayo's private VoIP network.</p> <p>Zayo complies with FCC emergency service requirements including E9-1-1 services to identify the location of an originating station and route the call to the appropriate Public Safety Answering Point (PSAP). Zayo is responsible for updating the E911 database when end-user equipment is moved to a location with a different street address.</p> <p>The system is network based with all call control components residing in the Zayo's network including network gatekeepers and network gateways. Zayo's standalone VoIP service delivers dial tone and full functionality of features to the customer's handset. The VoIP network deployed for CALNET 3 is non-proprietary. The system uses Session Initiation Protocol (SIP) standards based open architecture.</p> <p>The Standalone VoIP International off-net long distance calling allows end users off-net calling to selected international locations.</p>										
Geographic Availability:										
<p>The cities specified below. Serving area is defined as within the city limits for each location identified.</p> <p>Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas</p>										
Service Limitations and Restrictions										
None..										
Change Charge Applicability:										
Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
Standalone VoIP International Off-Net Calling – Peak Time										
1	Standalone VoIP International Off-Net Calling – Peak Time Brazil	154001				\$0.0308	Minute		No	Required
2	Standalone VoIP International Off-Net Calling – Peak Time Canada	154002				\$0.0256	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

3	Standalone VoIP International Off-Net Calling – Peak Time China	154003				\$0.0256	Minute		No	Required
4	Standalone VoIP International Off-Net Calling – Peak Time France	154004				\$0.0205	Minute		No	Required
5	Standalone VoIP International Off-Net Calling – Peak Time Germany	154005				\$0.0205	Minute		No	Required
6	Standalone VoIP International Off-Net Calling – Peak Time Israel	154006				\$0.0820	Minute		No	Required
7	Standalone VoIP International Off-Net Calling – Peak Time Italy	154007				\$0.0205	Minute		No	Required
8	Standalone VoIP International Off-Net Calling – Peak Time Japan	154008				\$0.0359	Minute		No	Required
9	Standalone VoIP International Off-Net Calling – Peak Time Korea	154009				\$0.0205	Minute		No	Required
10	Standalone VoIP International Off-Net Calling – Peak Time Mexico	154010				\$0.0205	Minute		No	Required
11	Standalone VoIP International Off-Net Calling – Peak Time Spain	154011				\$0.0205	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

12	Standalone VoIP International Off-Net Calling – Peak Time Switzerland	154012				\$0.0256	Minute		No	Required
13	Standalone VoIP International Off-Net Calling – Peak Time United Kingdom	154013				\$0.0205	Minute		No	Required
Standalone VoIP International Off-Net Calling – Off-Peak Time										
14	Standalone VoIP International Off-Net Calling – Off-Peak Time Brazil	154301				\$0.0308	Minute		No	Required
15	Standalone VoIP International Off-Net Calling – Off-Peak Time Canada	154302				\$0.0256	Minute		No	Required
16	Standalone VoIP International Off-Net Calling – Off-Peak Time China	154303				\$0.0256	Minute		No	Required
17	Standalone VoIP International Off-Net Calling – Off-Peak Time France	154304				\$0.0205	Minute		No	Required
18	Standalone VoIP International Off-Net Calling – Off-Peak Time Germany	154305				\$0.0205	Minute		No	Required
19	Standalone VoIP International Off-Net Calling – Off-Peak Time Israel	154306				\$0.0820	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

20	Standalone VoIP International Off-Net Calling – Off-Peak Time Italy	154307				\$0.0205	Minute		No	Required
21	Standalone VoIP International Off-Net Calling – Off-Peak Time Japan	154308				\$0.0359	Minute		No	Required
22	Standalone VoIP International Off-Net Calling – Off- Peak Time Korea	154309				\$0.0205	Minute		No	Required
23	Standalone VoIP International Off-Net Calling – Off-Peak Time Mexico	154310				\$0.0205	Minute		No	Required
24	Standalone VoIP International Off-Net Calling – Off- Peak Time Spain	154311				\$0.0205	Minute		No	Required
25	Standalone VoIP International Off-Net Calling – Off-Peak Time Switzerland	154312				\$0.0256	Minute		No	Required
26	Standalone VoIP International Off-Net Calling – Off-Peak Time United Kingdom	154313				\$0.0205	Minute		No	Required
International Mobile Termination Charge (IMTC)										
27	International Mobile Termination Charge (IMTC) Brazil	154601				\$0.1333	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

28	International Mobile Termination Charge (IMTC) Canada	154602				\$0.0308	Minute		No	Required
29	International Mobile Termination Charge (IMTC) China	154603				\$0.0308	Minute		No	Required
30	International Mobile Termination Charge (IMTC) France	154604				\$0.0820	Minute		No	Required
31	International Mobile Termination Charge (IMTC) Germany	154605				\$0.0820	Minute		No	Required
32	International Mobile Termination Charge (IMTC) Israel	154606				\$0.1230	Minute		No	Required
33	International Mobile Termination Charge (IMTC) Italy	154607				\$0.1025	Minute		No	Required
34	International Mobile Termination Charge (IMTC) Japan	154608				\$0.1128	Minute		No	Required
35	International Mobile Termination Charge (IMTC) Korea	154609				\$0.0410	Minute		No	Required
36	International Mobile Termination Charge (IMTC) Mexico	154610				\$0.0820	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

37	International Mobile Termination Charge (IMTC) Spain	154611				\$0.0923	Minute		No	Required
38	International Mobile Termination Charge (IMTC) Switzerland	154612				\$0.1435	Minute		No	Required
39	International Mobile Termination Charge (IMTC) United Kingdom	154613				\$0.0820	Minute		No	Required
40	Tier 1 – Other International Landline Termination Locations	154014	Belgium, Netherlands, Hong Kong, Ireland, Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, , Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Indonesia, Venezuela, Zimbabwe			\$0.0410	Minute		No	Required

1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

41	Tier 1 – Other International Mobile Termination Locations	154614	Belgium, Netherlands, Hong Kong, Ireland, Norway, Sweden, Australia, Denmark, Liechtenstein, Monaco, Austria, Poland, Chile, Dominican Republic, Finland, Luxembourg, Georgia, Malawi, New Zealand, Portugal, Slovenia, Croatia, Iceland, Malta, Taiwan, Bermuda, Czech Republic, Malaysia, Brunei, Cyprus, Estonia, Hungary, Singapore, Bulgaria, San Marino, Slovakia, South Africa, American Samoa, Bahamas, Gibraltar, Lesotho, Moldova, Indonesia, Venezuela, Zimbabwe			\$0.4100	Minute		No	Required
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1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

42	Tier 2 – Other International Landline Termination Locations	154015	Botswana, El Salvador, French Antilles, Guadeloupe, , Thailand, Andorra, , Cali, Cayman Islands, Colombia, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			\$0.0615	Minute		No	Required
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1.3.2.4.5 Standalone VoIP International Off-Net Long Distance Calling

43	Tier 2 – Other International Mobile Termination Locations	154615	Botswana, El Salvador, French Antilles, Guadeloupe, , Thailand, Andorra, Cali, Cayman Islands, Colombia, Romania, Russia, Ukraine, Union Island, Yugoslavia/Serbia, Argentina, Buenos Aries, Faroe Islands, Macao, Namibia, St Pierre, Turkey, Costa Rica, Peru, Uganda, Albania, Morocco, Sudan, Uzbekistan, Belarus, British Virgin Islands, Ghana, Guatemala, Gabon, Trinidad & Tobago, Liberia, Uruguay, Benin, French Guiana, Guinea, Lithuania, Netherlands Antilles, Bosnia & Herzegovina, Burkina Faso, Jordan, Kazakhstan, Suriname, Tunisia, Aruba, Bhutan, Dominica, Libya, Mozambique, Philippines, Swaziland, Belize, Nicaragua, St Kitts, Bolivia, Ecuador, Kuwait, Kyrgyzstan, Macedonia, Paraguay, St Lucia, Tajikistan, Turkmenistan, Turks/Caicos Islands, Congo, Panama, Zambia, Haiti, Jamaica, Lebanon, Reunion Island, Tanzania, Zanzibar, Grenada, Latvia, St Vincent, Maldives, Rwanda, Senegal, Algeria, Antigua, India, Togo			\$0.6150	Minute		No	Required
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1.3.2.5 Standalone VoIP Voice Mail Services and Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:

Zayo's Standalone VoIP Voice Mail services are interoperable and work with Standalone VoIP service. The Standalone Voice Mail services include the capability for End-Users to have callers leave a message to be retrieved at a later time. The service allows VoIP Voice Mail End-Users to forward messages to other End-Users in the same VoIP Voice Mail network. The service offers a variety of message length capabilities, greeting and delivery options, broadcast messaging and the ability to transfer to an attendant.

Geographic Availability:

The cities specified below. Serving area is defined as within the city limits for each location identified.
Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose
Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas

Service Limitations and Restrictions

None.

Change Charge Applicability:

Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
1	Standalone VoIP Voice Mail	155001	VoIP Voice Mail Service with the minimum feature requirements as listed in Table 1.3.2.5.a		\$50.00	\$2.56	User	N/A	No	Required

1.3.2.7.1 Audio Conferencing Service and Features

<p>Contractor's Description of Service, include required service description, features and additional features offered by Contractor: <u>Audio conferencing consists of a multiple port, reserved, and reservationless, conferencing bridge.</u> The basic audio conferencing features include: 1. International access - callers have the ability to participate in a conference from an international location; 2. Host controlled question and answer Service - the host of a conference can control a question and answer session on a conference call; and, 3. Voting and polling service - The capability for participants to vote via touchtone keys and for the host to poll votes. All audio conferencing services are available and functional to all subscribers. The service supports toll-free dial-in and caller paid dial-in conferencing services. The audio conferencing service also supports users who are connected via IP and the Public Switched Telephone Network (PSTN).</p>										
<p>Geographic Availability: The cities specified below. Serving area is defined as within the city limits for each location identified. Sacramento, Oakland, San Francisco, Los Angeles, San Diego, San Jose Santa Clara, Palo Alto, Sunnyvale, Elk Grove, West Sacramento, Rancho Cordova, Santa Rosa, Rohnert Park, Petaluma, San Rafael, Cotati, Citrus Heights, Folsom, Pleasanton, Milpitas</p>										
<p>Service Limitations and Restrictions None.</p>										
<p>Change Charge Applicability: <u>Change Charges apply to modifications of existing services and features (excluding N/A line items). Change Charges do not apply to disconnects</u></p>										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
1	Caller Paid Dial-in Reservation-less Service	156001	Also known as "Meet-Me" service, participants dial a pre-established number and access code to join the conference call.		N/A	\$0.0308	minute	N/A	No	Required
2	Toll Free Dial-in Reservation-less Service	156002	Also known as "Meet-Me" service, participants dial a pre-established toll-free number and access code to join the conference call.		N/A	\$0.0513	minute	N/A	No	Required

1.3.2.7.1 Audio Conferencing Service and Features

3	Caller Paid Dial-in Reserved Service	156003	Host reserves a conference session in advance and receives a temporary dial-in number and access code. Participants dial the number and enter the access code to join the call.		N/A	\$0.1230	minute	N/A	No	Required
4	Toll Free Dial-in Reserved Service	156004	Host reserves a conference session in advance and receives a temporary toll-free dial-in number and access code. Participants dial the toll-free number and enter the access code to join the call.		N/A	\$0.1230	minute	N/A	No	Required
5	Operator-Dialed Service	156005	An operator sets up the conference call by placing calls to each of the participants.		N/A	\$0.2153	minute	N/A	No	Required
6	Operator-Assisted Dial-in Service	156006	Participants dial in to the conference number and the operator screens the callers for information such as password, name or location.		N/A	\$0.1538	minute	N/A	No	Required
7	Recording Service	156007	The capability to record to various media including CD, audiocassette or the Digitized Replay option below.		N/A	\$35.8750	hour	N/A	No	Required

1.3.2.7.1 Audio Conferencing Service and Features

8	Digitized Replay	156008	A user can listen to a conference call at their convenience by dialing an access number/code. During replay the caller can control the session utilizing telephone keypad entries.		N/A	\$2.3063	minute	N/A	No	Required
9	Transcription	156009	Contractor provided transcribing a conference call		N/A	\$61.5000	15 minute blocks	N/A	No	Required
10	Language Interpretation/ Translation	156010	Real-time interpretation and translation services		N/A	\$5.125	minute	N/A	No	Required
11	Security List Screening	156011	Host specifies a list of participants who may dial into the conference call. Conference Attendant screens callers against the list.		N/A	\$0.00	port	N/A	No	Required
12	Participant List	156012	Conference Attendant captures up to three (3) caller attributes and distributes a list of conference participants to the host immediately following the call.		N/A	\$10.25	port	N/A	No	Required

1.3.3.2 Extended Demarcation Wiring Services

<p>Contractor's Description of Service, include required service description, features and additional features offered by Contractor: Extended Demarc wiring includes wiring and cable related activities required to extend the service demarcation point to the Customer defined termination location or cross-connect point from the Contractor's Minimum Point of Entry (MPOE). Extended Demarc wiring shall include all necessary hardware including wire and/or cable, connectors, jumpers, patch panels, minor materials and jacks. Extended Demarc wiring shall also include all necessary labor required to complete the provisioning of service including installation, testing, trouble shooting, labeling and documentation. Extended Demarc wiring is limited to the following: 1. Installation of cabling for extending services from the MPOE location to the Customer's point of utilization; 2. Installation of cross-connects or rearrangement of existing jumpers; 3. Identification and testing of existing cabling beyond the MPOE to the Customer's equipment location; or, 4. Testing, trouble shooting, labeling and completing documentation.</p>										
<p>Geographic Availability: Zayo will provide Extended Demarcation (Extended Demarc) wiring to support the services covered by this IFB for all Customer occupied buildings where services under this Contract are being offered.</p>										
<p>Service Limitations and Restrictions None.</p>										
<p>Change Charge Applicability: No change charges apply.</p>										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed Yes/No)	Required or Discretionary
1	Extended Demarcation – Copper four-Pair – Regular Hours	157001	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		\$143.00	N/A	Installation	N/A	No	Required

1.3.3.2 Extended Demarcation Wiring Services

2	Extended Demarcation – Copper four-Pair – Overtime Hours	157002	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		\$170.00	N/A	Installation	N/A	No	Required
3	Extended Demarcation – Copper four-Pair – Sunday and Holiday Hours	157003	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		\$170.00	N/A	Installation	N/A	No	Required

1.3.3.2 Extended Demarcation Wiring Services

4	Extended Demarcation – Copper 25 Pair – Regular Hours	157004	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		\$170.00	N/A	Installation	N/A	No	Required
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1.3.3.2 Extended Demarcation Wiring Services

5	Extended Demarcation – Copper 25 Pair – Overtime Hours	157005	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		\$224.00	N/A	Installation	N/A	No	Required
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1.3.3.2 Extended Demarcation Wiring Services

6	Extended Demarcation – Copper 25 Pair – Sunday and Holiday Hours	157006	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in 1.3.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		\$224.00	N/A	Installation	N/A	No	Required
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1.3.3.2 Extended Demarcation Wiring Services

7	Extended Demarcation – Optical Fiber Link – Regular Hours	157007	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in 1.3.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		\$798.80	N/A	Installation	N/A	No	Required
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1.3.3.2 Extended Demarcation Wiring Services

8	Extended Demarcation – Optical Fiber Link – Overtime Hours	157008	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in 1.3.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		\$850.00	N/A	Installation	N/A	No	Required
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1.3.3.2 ended Demarcation Wiring Services

9	Extended Demarcation – Optical Fiber Link – Sunday and Holiday Hours	157009	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in 1.3.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		\$850.00	N/A	Installation	N/A	No	Required
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1.3.3.3 Services Related Hourly Support

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
Work performed under this Section 1.2.8.2 is authorized only for situations where the Contractor has dispatched personnel to diagnose a service problem that is discovered to be caused by factors outside the responsibility of the Contractor or no trouble is found.

Geographic Availability:
Zayo will provide labor for the diagnosis and/or repair of services covered by this IFB for all Customer occupied buildings where services under this Contract are being offered.

Service Limitations and Restrictions
None.

Change Charge Applicability:
No change charges apply.

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	158001	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor		N/A	\$135.00	Hour	N/A	No	Required
2	Field Service Repair Technician Overtime Hours	158002	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor		N/A	\$300.00	Hour	N/A	No	Required

1.3.3.3 vices Related Hourly Support

3	Field Service Repair Technician Sunday and Holiday Hours	158003	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		N/A	\$300.00	Hour	N/A	No	Required
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